Examination Warrant Number 20-00001-15827-R1

Report of Examination of

Aetna HealthAssurance Pennsylvania, Inc. Blue Bell, Pennsylvania

As of December 31, 2020

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Harrisburg, Pennsylvania May 4, 2022

Honorable Melissa L. Greiner Deputy Insurance Commissioner Commonwealth of Pennsylvania Insurance Department Harrisburg, Pennsylvania

Dear Madam:

In accordance with instructions contained in Examination Warrant Number 20-00001-15827-R1, dated August 10, 2020, an examination was made of

Aetna HealthAssurance Pennsylvania, Inc., NAIC Code: 15827

a Pennsylvania domiciled, single-state, risk-assuming preferred provider organization, which is not a licensed insurer ("RANLI-PPO"), hereinafter referred to as the "Company." The examination was conducted remotely.

A report of this examination is hereby respectfully submitted.

SCOPE OF EXAMINATION

The Pennsylvania Insurance Department ("Department") has performed an examination of the Company, which was last examined as of December 31, 2015. This examination covered the five-year period from January 1, 2016 through December 31, 2020.

Work programs employed in the performance of this examination were designed to comply with the standards promulgated by the Department and the National Association of Insurance Commissioners ("NAIC") *Financial Condition Examiners Handbook* ("Handbook").

The Handbook requires that the Department plan and perform the examination to evaluate the financial condition, assess corporate governance, identify current and prospective risks of the Company, evaluate system controls and procedures used to mitigate those risks, and review subsequent events. An examination also includes identifying and evaluating significant risks that could cause an insurer's surplus to be materially misstated both currently and prospectively.

All accounts and activities of the Company were considered in accordance with the riskfocused examination process. This may include assessing significant estimates made by management and evaluating management's compliance with statutory accounting principles.

The examination does not attest to the fair presentation of the financial statements included herein. If, during the course of the examination an adjustment is identified, the impact of such adjustment will be documented separately following the Company's financial statements.

This examination report includes significant findings of fact, in accordance with

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40 P.S. § 323.5(a), and general information about the Company and its financial condition. There may be other items identified during the examination that, due to their nature (e.g., subjective conclusions, proprietary information, etc.), are not included within the examination report but separately communicated to other regulators and/or the Company.

For the years 2016, 2017, and 2018, the certified public accounting firm of KPMG LLP and for the years 2019 and 2020 the certified public accounting firm of Ernst & Young LLP ("E&Y") provided an unmodified audit opinion based on statutory accounting principles. Relevant work performed by E&Y, during its annual audit of the Company, was reviewed during the examination and incorporated into the examination workpapers.

The Connecticut Insurance Department was Lead State of this multi-state, coordinated examination, which was split into 5 sub-groups comprising 26 states. The Company was examined as part of Sub-Group #1 – Commercial. The Exam Facilitator of this sub-group was Connecticut.

The following companies were also examined as part of Sub-Group #1:

<u>Company</u>	NAIC Code	State of Domicile
Banner Health and Aetna Health Plan Inc.	16059	Arizona
Banner Health and Aetna Health Insurance Company	16058	Arizona
Aetna Health and Life Insurance Company	78700	Connecticut
Aetna Health Inc. (a Connecticut corporation)	95935	Connecticut
Aetna Insurance Company of Connecticut	36153	Connecticut
Aetna Life Insurance Company	60054	Connecticut
Aetna Health Inc. (a Florida corporation)	95088	Florida
Aetna Health Inc. (a Georgia corporation)	95094	Georgia
Aetna Health of Michigan Inc.	95756	Michigan
Allina Health and Aetna Insurance Company	16194	Minnesota
Aetna Health Inc. (a Maine corporation)	95517	Maine
Aetna Dental Inc. (a New Jersey corporation)	11183	New Jersey
Aetna Health Inc. (a New Jersey corporation)	95287	New Jersey
Aetna Health Inc. (a New York corporation)	95234	New York
Aetna Health Insurance Company of New York	84450	New York
Aetna Health Inc.	95109	Pennsylvania
Aetna Health Insurance Company	72052	Pennsylvania
Aetna Dental Inc. (a Texas corporation)	95910	Texas
Aetna Health Inc. (a Texas corporation)	95490	Texas
Texas Health + Aetna Health Insurance Company	16121	Texas
Texas Health + Aetna Health Plan Inc.	16132	Texas
Innovation Health Insurance Company	15097	Virginia
Innovation Health Plan, Inc.	15098	Virginia
Health Re, Inc.	13980	Vermont

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The following PA domestic affiliated insurance companies were also examined concurrently in the group examination but as part of other sub-groups:

<u>Company</u>	NAIC Code	Sub-Group
HealthAssurance Pennsylvania, Inc.	11102	2
Aetna Better Health Inc.	13735	3

HISTORY

The Company was incorporated on June 3, 2015, approved by the Department on November 24, 2015 and commenced business on or about that date.

The Company is currently authorized to transact business as a RANLI-PPO pursuant to 40 P.S. § 764a and 31 Pa. Code § 152.1 et seq.

MANAGEMENT AND CONTROL

CAPITALIZATION

As of December 31, 2020, the Company's total capital was \$66,041,477, consisting of 1 capital share of issued and outstanding common stock with a par value of \$1.00 per share amounting to \$1.00; \$55,000,000 in gross paid in and contributed surplus; and \$11,041,476 in unassigned funds (surplus).

The Company's minimum capital requirement, pursuant to 31 Pa. Code § 152.9, is to maintain admitted assets in excess of liabilities by at least the minimum capital and surplus required of a stock casualty insurer with accident and health authority. The minimum capital and surplus for a stock casualty insurer with accident and health authority is \$750,000 in capital and \$375,000 in surplus pursuant to 40 P.S. § 386. The Company has met all governing requirements throughout the examination period.

STOCKHOLDER

The Company is 100% owned by its immediate holding company, Aetna Health Holdings, LLC ("AHH"), which is a wholly owned subsidiary of Aetna Inc. ("Aetna"). Effective November 28, 2018, the Company became part of the insurance holding company system currently controlled by CVS Health Corporation ("CVS Health"), as a result of a merger transaction between Aetna and a subsidiary of CVS Pharmacy, Inc., which is itself a direct subsidiary of CVS Health.

The Company paid no dividends to its parent, AHH, during the examination period.

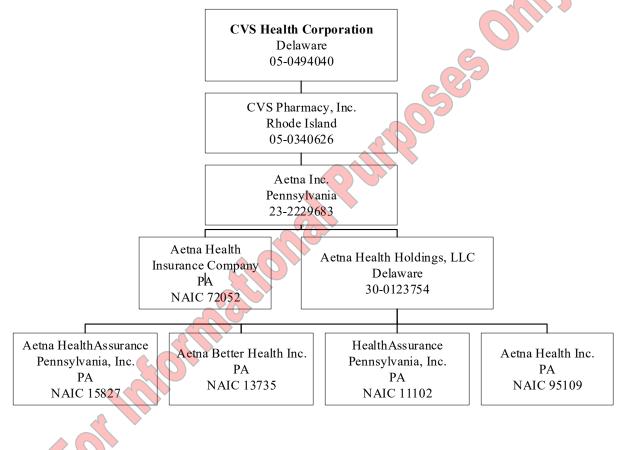
The Company did receive capital contributions from AHH on August 14, 2017 in the amount of \$15,000,000 and on December 29, 2017 in the amount of \$35,000,000.

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INSURANCE HOLDING COMPANY SYSTEM

The Company meets the requirements for filing an insurance holding company system annual registration statement ("Annual Registration Statement"), in accordance with 40 P.S. § 991.1404. For each year of the examination period, the Company filed the required Annual Registration Statement on or around March 31.

CVS Health is named as the ultimate controlling entity/person of the holding company system. This holding company has over a hundred subsidiaries, so the following chart represents the relationship of the Company and its four other domestic subsidiaries to its ultimate parent in the holding company system.



BOARD OF DIRECTORS

Management of the Company is vested in its Board of Directors ("Board"), which was comprised of the following members as of December 31, 2020:

Name and Address

Gregory S. Martino Hummelstown, Pennsylvania

Robert T. O'Connor Pittsburgh, Pennsylvania

Principal Occupation

Assistant Vice President, State Government Affairs CVS Health

Vice President, Aetna Medicare CVS Health -5-

All directors are elected at the Company's annual meeting and serve for a term of one year.

COMMITTEES

As of December 31, 2020, the Company does not have any direct committees of the Board; however, it utilizes the Audit Committee of AHH, its direct parent. Membership of this committee is as follows:

Audit Committee John P. Maroney, Chair Robert S. Healy

OFFICERS

As of December 31, 2020, the following officers were appointed and serving in accordance with the Company's by-laws:

Name

Michael G. Cole Robert J. Parslow Edward C. Lee Kevin J. Casey Peter Keller Bryan J. Lane Whitney D. Lavoie Cara S. Mullen Tracy L. Smith

Title

Chief Executive Officer and President Principal Financial Officer and Controller Secretary and Vice President Senior Investment Officer Assistant Controller Assistant Controller Assistant Controller Assistant Controller Vice President and Treasurer

CORPORATE RECORDS

MINUTES

A compliance review of corporate minutes revealed the following:

- The Annual Meetings of the Company's stockholder were held in compliance with its bylaws.
- The stockholder elects directors at such meetings in compliance with the by-laws.
- The stockholder ratified the prior year's actions of the officers and directors.
- Quorums were present at all directors' meetings.
- The Company's investment transactions are approved quarterly by the Board.
- All directors attend Board meetings regularly.

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ARTICLES OF INCORPORATION

There were no changes to the Company's Articles of Incorporation during the examination period.

BY-LAWS

There were no changes to the Company's by-laws during the examination period.

SERVICE AND OPERATING AGREEMENTS

The Company is party to various service and operating agreements, which includes intercompany and related-party agreements. The following significant agreements were in place during the examination period.

Administrative Services Agreement

Effective January 1, 2016, the Company entered into an administrative services agreement with Aetna Health Management, LLC ("AHM"). AHM provides certain administrative services, including accounting and processing of premiums and claims. Under this agreement, the Company is to remit a percentage of its earned premium revenue, as applicable, to AHM as a fee subject to an annual true-up mechanism as defined in the agreement. This agreement also enables the Company to receive manufacturers' pharmacy rebates from AHM under which the Company remits a percentage of its earned pharmaceutical rebates to AHM as a fee. AHM waived the collection of the rebates fees effective January 1, 2020.

Effective January 1, 2020, this agreement was amended to allow AHM to arrange for other Aetna and CVS Health affiliates to provide services to the Company.

Consolidated Tax Allocation Agreement

Effective January 1, 2019, the Company terminated its prior tax sharing agreement with Aetna and entered into a written tax sharing agreement with CVS Health. In accordance with this written tax sharing agreement, the Company's current federal income tax liability is generally computed as if the Company were filing a separate federal income tax return; current income tax benefits, including those resulting from net operating losses, are recognized to the extent realized in the consolidated return. Pursuant to this agreement, the Company has the enforceable right to recoup its net losses carried forward as an offset to future net income subject to Federal income taxes.

Effective January 1, 2019, an addendum was added to this tax sharing agreement to ensure compliance with PA statutory requirements regarding receivership or seizure by the Commissioner.

The agreements described above meet the fair and reasonable standards pursuant to 40 P.S. 991.1405(a)(1)(i).

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REINSURANCE

CEDED

The Company did not cede any business during the examination period.

ASSUMED

The Company did not assume any business during the examination period.

TERRITORY AND PLAN OF OPERATIONS

The Company is only licensed only in PA and is writing only comprehensive health (hospital and medical).

	Direct			
Line of Business	and Assumed	Ceded	Net	Percentage
December 31, 2020	Premium	Premium	Premium	of Total
Comprehensive (hospital and medical)	\$ 181,859,969	\$ 0	\$ 181,859,969	100.0%
Health subtotal	181,859,969	0	181,859,969	100.0%
Totals	\$ 181,859,969	\$ 0	\$ 181,859,969	100.0%
		5		

The Company distributes its products through brokerage agreements with either individual producers or agencies with a small amount handled through direct employees or agents of a plan sponsor. In Pennsylvania, insurance products are marketed through a combination of digital advertising (television and social media), home advertising (billboards and bus signage), and direct mail to consumers.

SIGNIFICANT OPERATING TRENDS

The following table indicates the growth of the Company during the period covered by this examination:

	2020	2019	2018	2017	2016
Admitted Assets	\$ 89,046,847	\$ 81,996,656	\$ 84,409,730	\$ 102,338,706	\$ 26,874,097
Liabilities	\$ 23,005,370	\$ 22,449,954	\$ 32,887,550	\$ 52,525,953	\$ 16,939,640
Capital and Surplus Funds	\$ 66,041,477	\$ 59,546,702	\$ 51,522,180	\$ 49,812,753	\$ 9,934,457
Net Premium Income	\$ 181,859,969	\$ 238,269,090	\$ 294,912,549	\$ 284,878,699	\$ 73,217,578
Benefits to Members	\$ 150,656,068	\$ 204,923,822	\$ 253,211,574	\$ 250,672,358	\$ 54,406,915
Net Investment Income	\$ 2,556,902	\$ 2,951,414	\$ 2,557,262	\$ 56,238	\$ (13,716)
Net Income	\$ 6,780,338	\$ 10,178,374	\$ 1,927,562	\$ (6,397,583)	\$ 4,940,872

PENDING LITIGATION

As of the date of this examination report, Company Management attested that the Company was not involved in any litigation and was not aware of any threatened litigation that could have a material adverse effect on its financial condition.

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FINANCIAL STATEMENTS

The financial condition of the Company, as of December 31, 2020, and the results of its operations for the five-year period under examination, are reflected in the following statements*:

Comparative Statement of Assets, Liabilities, Surplus and Other Funds; Comparative Statement of Income; Comparative Statement of Capital and Surplus; Comparative Statement of Cash Flow

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Comparative Statement of Assets, Liabilities, Surplus and Other Funds As of December 31,

Bonds	\$	2020 74,360,273	\$	2019 67,367,897	\$	2018 75,431,246	\$	2017 5,942,045	\$	2016 0
Cash, cash equivalents and short-term investments Receivable for securities		8,292,114 0		10,847,777 0		517,956 274,850		60,595,604 0		13,792,205 0
Subtotal, cash and invested assets Investment income due and accrued		82,652,387 610,917		78,215,674 600,783		76,224,052 728,178		66,537,649 10,552		13,792,205 0
Premiums and considerations		611,991		1,617,465		2,360,914		2,429,805		8,107,759
Amounts receivable relating to uninsured plans Current federal and foreign income tax recoverable and interest thereon		0 0		0 0		736 0		0 0		0 265,520
Net deferred tax asset Receivable from parent, subsidiaries and affiliates		173,441		109,387 0		130,352		110,339		60,015
Health care and other amounts receivable		2,300,029 522,306		652,693		4,183,702 781,796		32,419,726 830,635		4,142,003 506,595
Aggregate write-ins for other than invested assets Total	¢	2,175,776 89,046,847	¢	800,654 81,996,656	¢	0 84,409,730	¢	0	-	0 26,874,097
Iotai	à	09,040,047	à	01,990,030	\$	64,409,730	\$	102,338,700	\$	20,074,097
Claims unpaid	\$	16,851,370	\$	17,612,510	\$	26,324,520	\$		\$	10,684,911 0
Accrued medical incentive pool and bonus amounts Unpaid claims adjustment expenses		4,178,360 289,999		2,696,784 0		3,108,613 421,990		436,522		0
Aggregate health policy reserves		2,998		40,103		0		4,089,439		1,703,239
Aggregate health claim reserves Premiums received in advance		176,990 0		277,010 0		392,716 119,989		391,469 185,932		140,424 0
General expenses due or accrued		81,449		84,510		660,232		133,972		1,009,015
Current federal and foreign income tax payable and interest thereon Amounts withheld or retained for the account of others		967,373 456,831		781,638 607,282	(788,293		3,931,053 0		0 0
Amounts due to parent, subsidiaries and affiliates		0		350,117		1,071,197		16,697,256		3,402,051
Total liabilities Aggregate write-ins for special surplus funds		23,005,370		22,449,954 4,799,100	9	32,887,550		52,525,953 5,661,000		16,939,640 0
Common capital stock		1)	1		1		0
Gross paid in and contributed surplus Unassigned funds (surplus)		55,000,000 11,041,476		55,000,000 (252,399)	5	55,000,000 (3,477,821)		55,000,000 (10,848,248)		5,000,000 4,934,457
Total capital and surplus		66,041,477	Ŕ	59,546,702		51,522,180		49,812,753	_	9,934,457
Totals	\$	89,046,847	\$	81,996,656	\$	84,409,730	\$	102,338,706	\$	26,874,097
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Comparative Statement of Income For the Year Ended December 31,

Net premium income Change in unearned premium reserves and reserve for rate credits Aggregate write-ins for other health care related revenues Total revenues Hospital/medical benefits Other professional services Outside referrals Emergency room and out-of-area Prescription drugs Incentive pool, withhold adjustments and bonus amounts Subtotal (hospital and medical) Total hospital and medical Claims adjustment expenses, including cost containment expenses General administrative expenses Total underwriting deductions Net underwriting cein ex (nea.)	\$ 2020 181,859,969 37,130 0 181,897,099 109,830,318 148,890 928,274 8,324,150 27,388,699 4,035,737 150,656,068 150,656,068 2,474,492 21,790,073 174,920,633 6,026,466	\$ 2019 238,269,090 252,405 0 238,521,495 149,958,944 227,854 1,117,200 11,352,692 40,317,995 1,949,137 204,923,822 204,923,822 4,260,167 20,939,643 230,123,632	\$ 2018 294,912,549 4,322,493 0 299,235,042 185,225,088 70,131 1,782,070 13,335,655 49,719,422 3,079,208 253,211,574 253,211,574 4,628,051 40,036,840 297,876,465 1 265,677	\$	2017 284,878,699 (4,151,493) 5,531 280,732,737 181,108,333 6,505,531 0 0 62,585,407 4,73,087 250,672,358 250,672,358 250,672,358 250,672,358 250,672,358 24,458,473 38,923,559 294,054,390 (4,262)	\$ 2016 73,217,578 (1,594,278) 0 71,623,300 32,748,669 7,741,617 0 0 13,916,629 0 54,406,915 54,406,915 54,406,915 1,262,805 8,280,239 63,949,959
Net underwriting gain or (loss) Net investment income earned	 6,976,466 2,556,902	 8,397,863 2,951,414	 1,358,577 2,557,262		(13,321,653) 56,238	7,673,341 (13,716)
Net realized capital gains or (losses)	49,663	381,659	(299, 113)		(29,904)	(13,710)
Net investment gains or (losses)	 2,606,565	 3,333,073	 2,258,149	\rightarrow	26,334	 (13,716)
Net income or (loss) before federal income taxes	 9,583,031	11,730,936	 3,616,726		(13,295,319)	 7,659,625
Federal income taxes incurred Net income (loss)	\$ 2,802,693 6,780,338	\$ 1,552,562 10,178,374	\$ 1,689,164	\$	(6,897,736) (6,397,583)	\$ 2,718,753 4,940,872

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Comparative Statement of Capital and Surplus For the Year Ended December 31,

Capital and surplus, December 31, previous year \$ 59,546,702 \$ 51,522,180 \$ 49,812,753 \$ 9,934,457 \$ 4,5 Net income or (loss) 6,780,338 10,178,374 1,927,562 (6,397,583) 4,5 Change in net unrealized capital gains and (losses) 16,098 602,003 (623,639) 0 4,9 Change in net deferred income tax 68,333 139,061 (145,764) (348,190) 4,9 Surplus adjustments: (369,994) 137,341 11,626 (231,520) 4,9 Paid in 0 0 0 50,000,000 50,000,000 4,9 Aggregate write-ins for gains or (losses) in surplus 0,494,775 8,024,522 1,709,427 39,878,296 4,9	Capital and surplus, December 31, previous year \$ 59,546,702 \$ 51,522,180 \$ 49,812,753 \$ 9,934,457 \$ 4,9 Net income or (loss) 6,780,338 10,178,374 1,927,562 (6,397,583) 4,9 Change in net unrealized capital gains and (losses) 16,098 602,003 (623,639) 0 0 Change in net deferred income tax 68,333 139,061 (145,764) (348,190) 0 Surplus adjustments: 9aid in 0 0 0 50,000,000 0 Aggregate write-ins for gains or (losses) in surplus 0 0 0 0 0,3032,257) 539,642 (3,144,412) 4,9	For the	e Year	2020 Endec	D	2019 ecemp	er	31, ²⁰¹⁸	2017	201
Change in net unrealized capital gains and (losses) 16,098 602,003 (623,639) 0 Change in net deferred income tax 68,333 139,061 (145,764) (348,190) Change in nonadmitted assets (369,994) 137,341 11,626 (231,520) Surplus adjustments: Paid in 0 0 0 50,000,000 Aggregate write-ins for gains or (losses) in surplus 0 (3,032,257) 539,642 (3,144,412) Net change in capital and surplus 6,494,775 8,024,522 1,709,427 39,878,296 4,4	Change in ret urealized capital gains and (losses) 10,008 002,003 (623,039) 0 0 Change in nonadmitted assets (300,000) (330,000) (346,100) (348,100) (300,00		\$	59,546,702	\$	51,522,180	\$	49,812,753	\$ 9,934,457	\$ 4,9
Surplus adjustments: 0 0 0 50,000,000 Aggregate write-ins for gains or (losses) in surplus 0 (3,032,257) 539,642 (3,144,412) Net change in capital and surplus 6,494,775 8,024,522 1,709,427 39,878,296 4,4	Surplis adjustments: 0	Change in net unrealized capital gains and (losses) Change in net deferred income tax		16,098 68,333		602,003 139,061		(623,639) (145,764)	0 (348,190)	
Aggregate write-ins for gains or (losses) in surplus 0 (3,032,257) 539,642 (3,144,412) Net change in capital and surplus 6,494,775 8,024,522 1,709,427 39,878,296 4,4	Aggregate witheline for gains or (losses) in surplus Rel change in capital and surplus, December 31, current year 	Surplus adjustments:								
	Capital and surplus, December 31, current year	Aggregate write-ins for gains or (losses) in surplus		0		(3,032,257)		539,642	 (3,144,412)	4
	-ot mational purposes only		\$		\$		\$		\$	
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Comparative Statement of Cash Flow For the Year Ended December 31,

32,495,474 2,561,776 0 19,905,255 5,552,250 55,552,2749 2,541,774 77,899,788 7,157,462 10,668,705 0 0,668,743 17,581,272 0 17,581,272 (6,912,529)	242,27 214,03 26,99 94 241,97 29 22,57 27, 22,85 13,11 13,11	19,250 0 71,649 34,264 97,440 42,917	1,1 296, 250, 44, 299, 299, 44, 299, (2, 299, (2, 33,7) 33,1	160,177 749,156 0 909,333 388,665 153,899 326,788 369,352 460,019) 701,896 (415) 0 701,481	\$	288,745,772 45,242 5,531 288,796,545 234,769,954 43,820,553 (10,694,763) 267,895,744 20,900,801 0 3,277 0 3,277	\$	65,155,547 (13,716) 0 65,141,831 44,088,175 8,534,029 2,982,552 55,604,756 9,537,075 0 0 0 0
2,561,776 0 18,507,250 19,905,265 15,352,749 2,641,774 7,157,462 10,668,705 38 0 10,668,705 38 0 10,668,743 17,581,272	2,94 242,27 214,03 26,99 94 241,97 29 22,57 27 22,85 13,11 13,11	49,250 0 71,649 34,264 37,440 42,917 74,621 37,028 78,662 (3) 74,850 33,509 10,258	1,1 296, 250, 44, 299, 299, 44, 299, (2, 299, (2, 33,7) 33,1	749,156 0 009,333 388,665 153,899 326,788 369,352 460,019) 701,896 (415) 0	*	45,242 5,531 288,796,545 234,769,954 43,820,553 (10,694,763) 267,895,744 20,900,801 0 3,277 0	\$ 	(13,716) 0 65,141,831 44,088,175 8,534,029 2,982,552 55,604,756 9,537,075 0 0
0 35,057,250 9,905,265 25,352,749 2,641,774 7,899,788 7,157,462 10,668,705 38 0 0,668,743 17,581,272 0 7,581,272	242,27 214,03 26,99 94 241,97 29 22,57 27, 22,85 13,11 13,11	0 71,649 34,264 97,440 42,917 74,621 97,028 78,662 (3) 74,850 33,509 10,258	296,5 250, 44, 299, (2, 33, 33,	0 909,333 388,665 153,899 326,788 369,352 460,019) 701,896 (415) 0		5,531 288,796,545 234,769,954 43,820,553 (10,694,763) 267,895,744 20,900,801 0 3,277 0		0 65,141,831 44,088,175 8,534,029 2,982,552 55,604,756 9,537,075 0 0
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(2,555,663)	10,32	29,821	(60,0	077,648)		46,803,399		8,792,204
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SUMMARY OF EXAMINATION CHANGES

There were no examination changes to the preceding financial statements as filed with regulatory authorities over the review period.

NOTES TO FINANCIAL ITEMS

ASSETS

INVESTMENTS

As of December 31, 2020, the Company's invested assets were distributed as follows:

	Amount	Percentage
Bonds	\$ 74, <mark>360,27</mark> 3	90.0%
Cash	2,318,901	2.8%
Cash equivalents	5,973,213	7.2%
Totals	\$ 82,652,387	100.0%

The Company's bond and short-term investment portfolio had the following quality and maturity profiles:

NAIC Designation	Aı	nount	Percentage
1 - highest quality	\$ 4	19,942,641	62.2%
2 - high quality		18,288,814	22.7%
3 - medium quality		10,105,242	12.6%
4 - low quality		1,996,051	2.5%
Totals	\$ 8	30,332,748	100.0%
Years to Maturity	А	nount	Percentage
Years to Maturity 1 year or less		nount 17,786,824	Percentage 22.1%
	\$		U
1 year or less	\$	17,786,824	22.1%
1 year or less 2 to 5 years	\$	17,786,824 50,386,360	22.1% 62.7%

As of December 31, 2020, total cash and investments make up about 92.8% of the Company's total admitted assets. The Company maintained 84.9% of its bond portfolio in NAIC-1 (highest quality) and NAIC-2 (high quality) securities. Approximately, 99.3% of the Company's bond portfolio has maturity dates of 10 years or less.

At December 31, 2020, all of the Company's securities were held under a custodial agreement with State Street Bank and Trust Company ("State Street"). A review of this agreement during field work noted it was not in compliance with the standards for custodial agreements pursuant to 31 Pa. Code § 148a.3. Subsequent to the examination period, on

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November 10, 2021, the Company amended its custodial agreement with State Street which brought it into full compliance with 31 Pa. Code §148a.3.

The Company has a written investment policy as required by 40 P.S. § 501.1(c). The investment policy is reviewed and approved at least annually by the Board. The Company was following its investment policy at December 31, 2020.

LIABILITIES

CLAIMS RESERVES

The Company reported the following reserve amounts on its December 31, 2020 Annual Statement: Claims Unpaid \$16,851,370; Accrued Medical Incentive Pool and Bonus Amounts \$4,178,360; Unpaid Claims Adjustment Expenses \$289,999; Aggregate Health Policy Reserves \$2,998; and Aggregate Health Claim Reserves \$176,990.

William R. Jones, FSA, MAAA, Vice President and Valuation Actuary employed by Aetna Resources LLC ("ARL"), was the Company's appointed actuary ("AA") in 2016 and 2017.

Jeffrey J. Drzazgowski, FSA, MAAA, Vice President and Valuation Actuary employed by ARL, was the Company's AA in 2018.

Paul Conlin, FSA, MAAA, Senior Actuarial Director employed by ARL, was the Company's AA in 2019 and 2020.

The AAs issued Statements of Actuarial Opinion for the Company concluding the amounts carried in the balance sheet identified above:

- are in accordance with accepted actuarial standards consistently applied and are fairly stated in accordance with sound actuarial principles;
- are based on actuarial assumptions relevant to contract provisions and appropriate to the purpose for which the statement was prepared;
- meet the requirements of the laws of the state of PA, and are at least as great as the minimum aggregate amounts required by the state in which this statement is filed;
- make good and sufficient provision for all unpaid claims and other actuarial liabilities of the organization under the terms of its contracts and agreements;
- are computed on the basis of assumptions and methods consistent with those used in computing the corresponding items in the annual statement of the preceding year-end;
- include appropriate provision for all actuarial items that ought to be established.

For the examination team to gain an adequate comfort level with the reserve estimates for the Company, the Department utilized the actuarial staff from Lewis & Ellis, Inc. ("L&E Actuaries"), who were engaged by the Lead State, to assist with a risk-focused review of the

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Company's reserving and pricing processes. Certain risks within these processes required detailed examination procedures.

Based upon the procedures performed and results obtained, the examination team obtained evidence to support the conclusion that loss reserves and actuarial liabilities for the Company are reasonably stated as of December 31, 2020.

SUBSEQUENT EVENTS

On June 2, 2021, the Company paid an ordinary dividend in the amount of \$6,700,000 to its parent.

The COVID-19 pandemic has continued to develop throughout 2021 and 2022, with significant uncertainty remaining regarding the full effect of COVID-19 on the U.S. and global insurance and reinsurance industry. At the time of releasing this report, the examination team noted no significant financial impact to the Company as result of COVID-19. The Department has been in communication with the Company regarding the impact of COVID-19 on its business operations and financial position including its Pandemic Plan. The Department will continue to closely monitor the impact of the pandemic on the Company and will take necessary action if a solvency concern arises.

RECOMMENDATIONS

PRIOR EXAMINATION

The prior examination report contained no recommendations.

CURRENT EXAMINATION

As a result of the current examination, no recommendations are being made.

CONCLUSION

As a result of this examination, the financial condition of Aetna HealthAssurance Pennsylvania, Inc., as of December 31, 2020, was determined to be as follows:

	Amount	Percentage
Admitted assets	\$ 89,046,847	100.0 %
Liabilities	\$ 23,005,370	25.8 %
Capital and Surplus	66,041,477	74.2 %
Total liabilities, capital and surplus	\$ 89,046,847	100.0 %

Since the previous examination, made as of December 31, 2015, the Company's assets increased by \$84,045,125, its liabilities increased by \$23,000,452, and its surplus increased by \$61,044,673.

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This examination was conducted by Alexis Welsh and Mark Swearingen, CFE of the Department, and F. Laurence Lindberg, CFE, CPA of The Thomas Consulting Group with the latter in charge.

Respectfully submitted,

A

Matthew C. Milford, CFE Director Bureau of Financial Examinations

<u>Shannon Hopkins</u> on Hopkins (Jun 27, 2022 12:27 EDT)

Shannon Hopkins, CFE Examination Manager

F. Laurence Lindberg

F. Laurence Lindberg, CFE, CPA Examiner-in-Charge

The CFE designation has been conferred by an organization not affiliated with the federal or any state government. However the CFE designation is the only designation recognized by the NAIC for the purposes of directing statutory Association examinations of insurance companies.

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